



FIRST
INFORMATION



ISU WORLD JUNIOR FIGURE SKATING
CHAMPIONSHIPS®
ZAGREB 2019, CROATIA



Dear friends,

It is with honor and great pleasure that we invite you to the ISU World Junior Figure Skating Championships® 2019 in Zagreb, Croatia's capital, which will take place from March 4 – 10, 2019.

This ISU World Junior Figure Skating Championships® 2019 will be an opportunity to show once again the beauty of this sport which brings skaters together from all over the World, and connects countries both off and on the ice. It will also be an opportunity for the people of Zagreb to show what good hosts they can be, and for spectators to show once again their support and enthusiasm.



Zagreb is the capital and the largest city of the Republic of Croatia. It is located in the northwest of the country, along the Sava river, at the southern slopes of the Medvednica mountain. Zagreb lies at an elevation of approximately 122 m (400 ft) above sea level. In the last official census of 2011 the population of the City of Zagreb was 792,875. The wider Zagreb metropolitan area includes the City of Zagreb and the separate Zagreb County bringing the total metropolitan area population up to 1,110,517. It is the only metropolitan area in Croatia with a population of over one million.

Zagreb is a city with a rich history dating from the Roman times to the present day. The oldest settlement in the urban area of the city is Andautonia, a Roman settlement in the place of today's Ščitarjevo. The name "Zagreb" is mentioned for the first time in 1094 at the founding of the Zagreb diocese of Kaptol, and Zagreb became a free royal town in 1242, whereas the origin of the name still remains a mystery in spite of several theories. In 1851 Zagreb had its first mayor, Janko Kamauf, and in 1945 it was made the capital of Croatia when the demographic boom and the urban sprawl made the city as it is known nowadays.





Zagreb has a special status in the Republic of Croatia's administrative division and is a consolidated city-county (but separated from Zagreb County), and is administratively subdivided into 17 city districts, most of them being at low elevation along the river Sava valley, whereas northern and northeastern city districts, such as Podsljeme and Sesvete districts are situated in the foothills of the Sljeme mountain, making the city's geographical image rather diverse. The city extends over 30 kilometres (19 miles) east-west and around 20 kilometres (12 miles) north-south.



The transport connections, concentration of industry, scientific and research institutions and industrial tradition underlie its leading economic position in Croatia. Zagreb is the seat of the central government, administrative bodies and almost all government ministries. Almost all of the largest Croatian companies, media and scientific institutions have their headquarters in the city. Zagreb is the most important transport hub in Croatia where Western Europe, the Mediterranean and Southeast Europe meet, making the Zagreb area the centre of the road, rail and air networks of Croatia. It is a city known for its diverse economy, high quality of living, museums, sporting and entertainment events. Its main branches of economy are high-tech industries and the service sector.



Visa Requirements

Since July 1st 2013 Croatia is a member-state of the European Union.

The Croatian Embassy in your country will provide you with all detailed information about visas.

More details can be found on the website of the Ministry of Foreign and European Affairs of the Republic of Croatia – <http://www.mvep.hr/en/consular-information/visas/visa-requirements-overview/>.

Please send Visa Application Request Form as soon as possible but not later than January 25th 2019.

Transportation

Arrival

All ISU Event Officials, Competitors, Team Leaders and Team Officials taking part in the Championships are requested to announce as soon as possible but not later than February 11, 2019, to the Organizing Committee, the names of the airlines, flight numbers, dates and times of arrival at Zagreb International Airport Franjo Tudjman. If arriving by train, the dates and time of arrival at the Main Railway Station - Glavni kolodvor should also be provided. These locations are considered as the official arrival/departure points for the ISU World Junior Figure Skating Championships® 2019, from where a shuttle bus transfer will be organized. Coaches, Team Medical Staff and Chaperones will be also met and transported to the hotels. The detailed travel information needs to be submitted via the ISU Online Registration System (ORS).

Departure

Transportation at the conclusion of the event for Team Members entitled to complimentary departure transportation to the airport will be managed by scheduled departure shuttle buses and times. Each entitled Team Member's scheduled departure time from the official hotel will be available no later than 1 day prior to departure on the transportation desk at the hotel. No changes in departure times will be allowed unless approved by the Organizing Committee.

Transportation during the event

There will be three shuttle bus lines (every 30 min):

RED LINE - Main Rink - Practice Rink - Hotel International - Main Rink

BLUE LINE - Main Rink - Hotel International - Practice Rink - Main Rink

GREEN LINE - Hotel Westin - Main Rink - Practice Rink - Hotel Westin

Registration and Accreditation

All ISU Office Holders, ISU Event Officials, Competitors, Team Leaders, Team Officials, Team Medical Staff, Member Press Officer and one Coach (per Competitor) taking part in the Championships are requested to register for the ISU World Junior Figure Skating Championships® 2019 as follows:

Accreditation for the Skating Family will be located at the Panorama Zagreb Hotel from Saturday March 2, 2019 till Wednesday March 6, 2019.

From Thursday March 7, 2019 till the end of the competition (Sunday March 10, 2019) all of the accreditations will be issued in the Accreditation center at the Dom Sportova.

Accreditation for the Media will be located at the Dom Sportova - Accreditation center from Monday March 3, 2019 till Sunday March 10, 2019.

All Competitors and Judges will be required to present their passport (and Clearance Certificate if the passport is not of the same country as the Member entering the Skater and/or the Skater having previously represented another Member) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

THE ARENAS

The main venue for the ISU World Junior Figure Skating Championships® 2019 is Dom sportova Arena. It has a seating capacity of about 5000 seats and was built in 1973.



The ice surface is 60 x 30 m.

Zagreb Fair Arena will serve as the practice arena for the Event. Located on Zagreb Fair complex, it was firstly used as Ice arena in 1979 and renewed in 1999. Before it was used as fair pavilion of Zagreb Fair.

Ice surface is 60 x 30 m.



THE HOTELS

The Organizing committee will cover costs for accommodation and meals for athletes, team leaders, officials and judges in accordance with the ISU Announcement (ISU rule 137).

In general, skaters of the same gender from the same federation will share rooms with two beds. If skaters choose to stay in single rooms, the member federation must pay the charges for the extra room(s). The single rooms are subject to availability.

Official hotels for the Skating family can be booked only through the Organizing Committee.

Reservation Policy and Procedures

- The deadline for hotel reservations is 01.10.2018 for all participants.
- Each federation must pay 50% of the total hotel fees as a deposit to by 15.11.2018. The reservations are considered cancelled if deposit is not timely received.
- The Organizing Committee will not guarantee any rooms for reservations requested after 07.12.2018.
- Settlement of the total hotel fees is due no later than the date the team leader arrives at the Event. The payments are settled by the Organizing Committee's booking desk at the Panorama Zagreb Hotel. Credit cards are not accepted. Cash payments are accepted in Euros, U.S. Dollars and Croatian Kunas only.

Cancellation & refund policies (less banking charges)

Refund of deposit 100% until January 15, 2019

Refund of deposit 50% from January 16, until February 12, 2019

No refund after February 12, 2019

NOTE: All rooms cancelled after the deadline February 11, 2019 must be paid by the member federation. This condition applies also to the rooms that are covered by the Organizing Committee.

Meal Service

Accredited persons with full board accommodation will receive meals-vouchers at the Registration.

Meals for Teams, Event Officials and Judges will be served at Panorama Zagreb Hotel. Meals for Event Officials and Judges will be served at Westin Zagreb Hotel. In each hotel a designated dining room will be set up for the skating family. Meals will be served in buffet style.

Meal times in Hotel Panorama and Hotel Westin:

- Breakfast: 06:00-10:00
- Lunch: 11:30-15:00
- Dinner: 18:00-22:00
- Late dinner: 22:30-00:30 (on the nights of evening competitions only);

All accredited Team Members who will not receive meal-vouchers can purchase them from the OC for the following prices:

Panorama Zagreb Hotel and Hotel International

Lunch: € 30.00

Dinner / Late Dinner: € 30.00

Hotel Westin Zagreb

Lunch: € 35.00

Dinner / Late Dinner: € 35.00

On Saturday, March 9th there will be a Closing Banquet. Special tickets for the Closing Banquet will be issued at registration.

A limited number of Closing Banquet tickets will be available for purchase on-site for accredited team members, who are not entitled to a complimentary ticket, as well as for chaperones of the competitors for the price of € 80.00. If Closing Banquet invitation or tickets are lost, new tickets must be purchased at the user's own expense at the full price.

OFFICIAL HOTELS

Panorama Zagreb Hotel ****

(<https://www.panorama-zagreb.com/homepage>)

is the official hotel for Competitors, Team Leaders, Team Medical Staff ISU Event Coordination Team, STSP, IMG, Assistant Team Leaders and Coaches. The hotel is situated opposite of the Main Arena (Dom Sportova) in the same square, Trg Kresimira Cosica. It is within walking distance to the town center (20 minutes) and 15 minutes shuttle-bus ride to the Practice Arena (Zagreb Fair Arena).

Panorama Zagreb Hotel is a full service hotel with a casual, comfortable atmosphere. Every detail is tailored to reflect the friendly character of this home away from home. The motto here is hospitality and it is visible in many ways.



Entertainment

Sports Hall
Television
Cable Channels

Office/Telecom

Data Port
Direct Dialing
Telephone

Dining

Coffee Maker
Mini Bar
Room Service

Room Amenities & Services

Sprinklers In Room
Individual Climate Control

Internet Access

High Speed Internet Access in All Guest

HOTEL PRICES:

Single room 120.00 EUR
Double room 160.00 EUR
Per meal 30.00 EUR



Hotel Westin Zagreb *****

(<http://www.westinzagreb.com/>)

is the official Hotel for ISU Event Officials, ISU Office Holders, ISU Guests, Judges, IMG, Member Presidents, Team Officials.

Westin Zagreb is a 5 Star landmark hotel located downtown, within walking distance to the Main Arena (10 –15 minutes walk). Practice Arena is also located very convenient (10 –15 minutes by official shuttle-bus transportation).

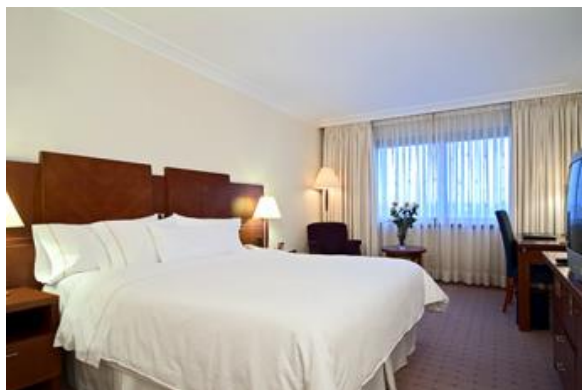


Standard amenities in every room (unless otherwise noted): Broadband Internet connectivity – free, HD LCD TV with in-room entertainment system, working desk, In-room safe, iron & ironing board, coffee and tea, mini bar, luxurious bathroom with bath tub, phone with voicemail service

The hotel is situated in a leafy green area adjacent to the Mimara Museum and world famous National Theater and Opera House, and is within easy walking distance to central square, markets, the many trendy cafes, restaurants, designer boutiques, rich cultural attractions and capital city business destinations.

HOTEL PRICES:

Single room	180.00 EUR
Double room	220.00 EUR
Per meal	35.00 EUR



Hotel "International"****

(<https://www.hotel-international.hr/homepage>)

is the official hotel for Coaches and Chaperones. Hotel is situated half way between the Main Ice Rink and Practice Ice Rink. It is a 10-minute bus ride to the Main Arena. It is within walking distance to downtown (10 minutes to the Main Railway Station).

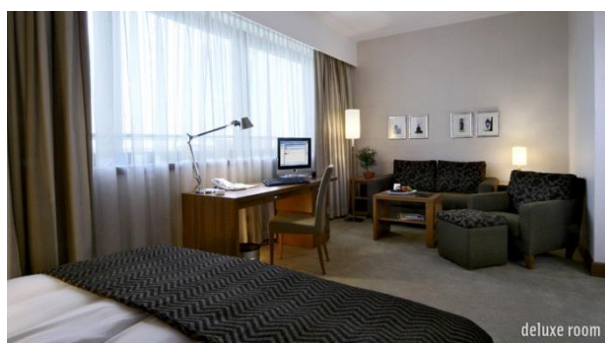
Classic rooms are available with twin and double beds, and they have beautiful views of the Zagreb city. Every room is equipped with mini bar, tea machine, LAN and WLAN Internet free of charge, telephone in room and bathroom, air conditioning, hairdryer in bathroom and satellite television



HOTEL PRICES:

Single room 130.00 EUR

Double room 180.00 EUR



HOTEL FOR CHAPERONES AND MEDIA

Hotel "Laguna"***

(<http://hotel-laguna.hr/en/home>)

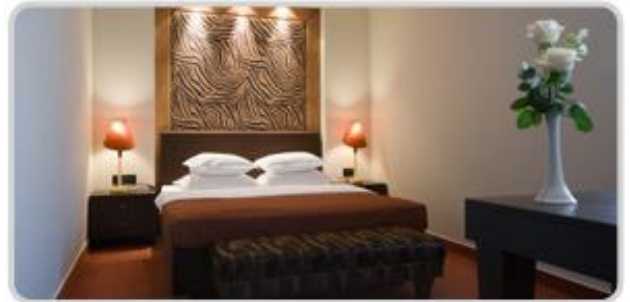
Located in the center of Zagreb, one hundred meters from the main rink "Dom sportova". Hotel offers you all services necessary for pleasant business and private stay. In hotel Laguna are proud to give you quality service and pleasant atmosphere. Very close public transportation, and private parking makes the hotel especially available. Within hotels capacities there is a line of additional contents - Hair and cosmetic studio, Vip-massage studio, chemical cleaners and laundry, banquet room, Laguna club, café and aperitif bar, souvenir shop. In all hotel capacities there is free wireless internet installed.



HOTEL PRICES:

Single room 60.00 EUR

Double room 85.00 EUR



USEFUL INFORMATION



Zagreb is the capital of Croatia, one of Europe's youngest countries - a parliamentary democracy that adopted its constitution in 1990 and was internationally recognized in 1992. It is geographically, culturally and historically in the very heart of Europe.

LANGUAGE

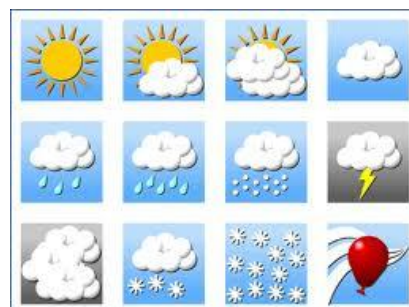
The official language is Croatian. Many people, especially young, speak English. German is also widely spoken.

WEATHER

Inland Croatia has a continental climate, warm in summer, cold in winter. In Zagreb temperature can easily reach 34°C (90°F) in high summer (June-August) and drop to -14°C (6°F) in winter.

Temperatures start to rise from early March.

January can be cold with average temperatures around 0 °C, there is a slight possibility of snow.



TIME DIFFERENCES

Croatia is a part of the Central European Time Zone (GMT +1): when it is noon in Zagreb it is 12:00 in Berlin, 11:00 in London, 06:00 in New York, 14:00 in Moscow and 21:00 in Sydney.



ELECTRICITY

The voltage in Croatia is 220 V, 50 Hz, which is the same as the rest of Europe.

CURRENCY & EXCHANGE

The basic Croatian currency unit is *KUNA*.

Coins are 1, 2, 5 *KUNA*

paper bills: 10, 20, 50, 100, 200, 500, 1000 *KUNA*.

1 *KUNA* contains 100 *LIPA*. Coins are 5, 10, 20 & 50.

Foreign Currency can be exchanged for local money in banks, official exchange offices, post offices, hotels etc.



BANKING HOURS

Many bank branches and exchange offices are normally open from 8 a.m. to 7 p.m. non-stop (Monday-Friday), and from 8 a.m. to 12 noon (Saturdays).

Most of the banks have cash machines (ATMs), which operate 24 hours a day.

At the Airport, banks are open every day (including Sunday and holidays) from 7 a.m. to 9 p.m.

POST OFFICE

Post boxes are yellow in Croatia and the times of collections are indicated on the box.

The main Post Office in Zagreb is in Jurisiceva 13, with opening hours from 7 a.m. to 9 p.m. Monday- Friday and from 7 a.m. to 7 p.m. Saturdays and Sundays.

The other Main Post Office is next to the Railway Station open 24 hours a day.

OPENING HOURS

Government offices work from 8.30 a.m. to 4.30 p.m. Monday through Friday. Most shops and department stores are open non-stop, from 8 a.m. to 8 p.m. Monday through Friday and from 8 a.m. to 3 p.m. on Saturdays. Malls at the City entrance are open from Monday to Saturday and have working hours from 9 a.m. to 9 p.m. and are even open on Sundays.

TIPPING

A "service charge" is already included in restaurant bills, but it is customary to "round up" the bill in a restaurant (but not if you just have a drink).

For special services rendered by hotel personnel usually expect tips between 10-50 *KUNA*.

TAX-FREE SHOPING

Tourist whose purchases exceed 500 *KUNA* may claim a PDV (VAT) return for all goods except petroleum products when leaving the country with TAX CHEQUE receipts verified by the Croatian Customs Office. Time limit for tax refunds is one year.

CREDIT CARDS

All major credit cards like: American Express, Diners Club, Eurocard/Master Card, Visa, JCB and Eurocheques are advertised at points of sale, are normally accepted throughout Croatia.

LIQUOR LAWS

The minimum legal drinking age in Croatia is 18 years.

TELEPHONE

Local area code is +385 1

Public telephone boxes accept only phone cards available in post-offices and convenience stores. They cost between 15,00 and 100,00 Kuna. There are also pre-paid phone cards with discount for calling abroad which are available on news stands.

LOCAL TRANSPORTATION

Local transport includes trams and busses and the tickets are the same. Tickets can be bought at news stands and they cost 12,00 Kuna. Daily ticket costs 40,00 Kuna. One ticket is valid for 90 minutes and you can change the means and directions of transport. There are plenty of taxi cabs in the city and they can be ordered by phone 970.



Franjo Tuđman Airport,

also known as Zagreb Airport (IATA: ZAG, ICAO: LDZA), is the largest and busiest international airport in Croatia. In 2016 it handled around 2,8 million passengers and some 10,000 tons of cargo.

Named after Franjo Tuđman (1922-1999), the first President of Croatia, the airport is located some 10 km (6.2 mi) south-east of Zagreb Central Station at Velika Gorica. It is the hub for the Croatian flag carrier Croatia Airlines as well as Trade Air.



Zagreb International Airport at Pleso is about 30 minutes away from the city center by car and can be reached by bus or taxi.

Croatia Airlines operate a bus service from Zagreb bus station, which runs half-hourly to hourly from 5,30 a.m. to 11 p.m. time of departure depend upon flights. Return buses from the airport are on about the same schedule. The price is 25,00 Kuna in one direction. Taxi price from the airport to the city center varies between 150-200 KUNA.

EMBASSIES AND CONSULATES

There is a listing with all the details at www.mvp.hr

TOURIST INFO

All tourist information is available at the Tourist Information Centre located at the Trg Bana J. Jelacica 11(Main Square) and at the Web-site www.zagreb-touristinfo.hr

PLACES TO VISIT

Bana Jelacic Square is Zagreb's main square, honouring Count Josip Jelacic.



This high achieving army general abolished serfdom and conducted a number of successful military campaigns in the 1848 Revolutions. Although the square's official title is the Trg Bana Jelacica, locals generally just refer to it as Jelacic Square. You will find it in Zagreb's Upper Town, not far from Dolac market. A large number of streets, like Radiceva, Illica, Gajeva, Splanvica, Bakaceva, Harmica and Jurisiceva, all meet at this pedestrianised area where no cars can enter, so those on foot and bicycles have greater freedom to explore. Watch out for the trams, however!

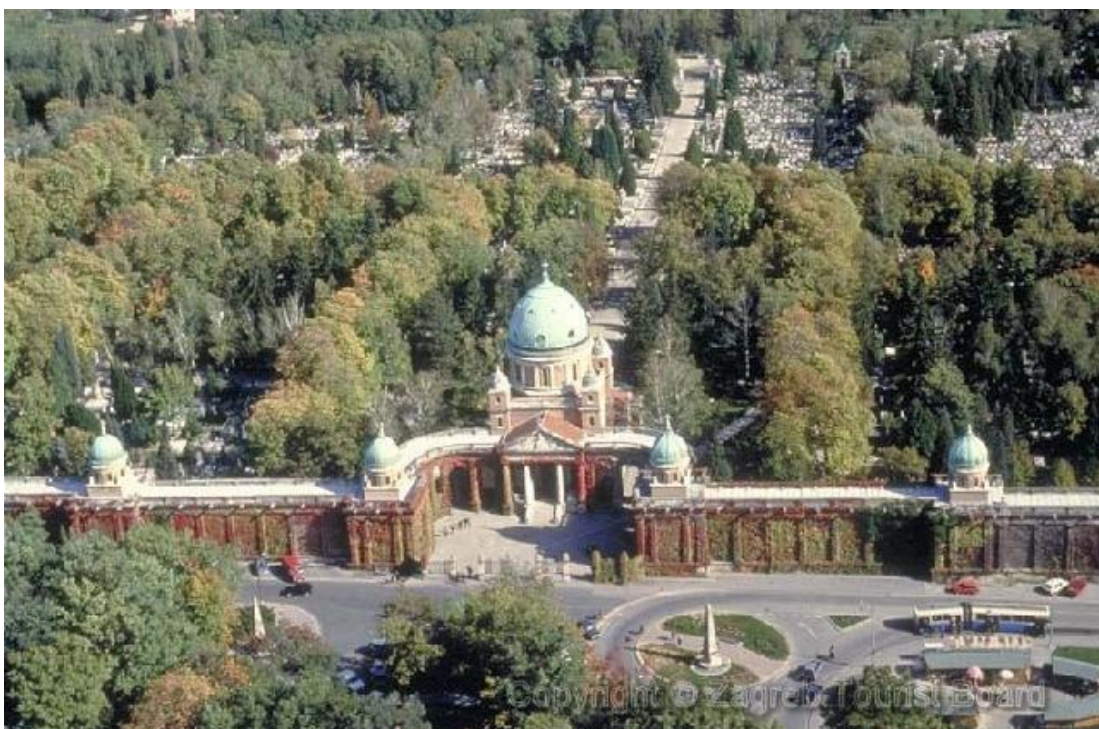
The Atelier-Ivan Mestrovic Foundation is located in the former home and workshop of Atelier-Ivan Mestrovic, the famous Croatian sculptor, architect, designer and painter. The building itself dates from the 1600s and today displays his huge collections of various works. Through the displays and permanent exhibitions, one gets a true sense of his inspiration for his works and his daily life. In the on site shop, catalogues and books on the artist are available for purchase.

The Archaeological Museum in Zagreb is home to a number of the world's most complete archaeological discoveries. Their amazing level of preservation means we can learn so much more about ancient civilizations. On the ground floor is a permanent display of relics such as ancient coins, paper money and medals. On the second floor are artefacts from ancient Greece and Rome, as well as from the Middle Ages. On the third floor are artefacts from prehistory and ancient Egypt.

Stone Gate (or Kamenita Vrata, as it is known in Croatian) originally was one of five gates in the fortified walls surrounding Gradec (today known as the Old Town of Zagreb), which guarded access to the district. The Stone Gate allowed access to the eastern side. These days, it is the only gate left standing, and is an excellent place from which to begin your explorations of the Old Town. It is said that this was the only structure left standing after the destruction of 1731, as it was decorated with a picture of Jesus and Mary. In order to preserve this picture which had brought about such a miracle, a church was built around it and it now can be viewed inside a case. Worshippers regularly visit to pray here.



The main cemetery, **Mirogoj**, is one of Zagreb's most fascinating sights and perhaps one of the most beautiful resting places in the world.



For any assistance you may contact us:

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