



# FIRST INFORMATION

**2018 SKATE CANADA AUTUMN CLASSIC INTERNATIONAL**

**PART OF THE ISU 2018/2019 CHALLENGER SERIES**



**INTERNATIONAL  
SKATING UNION**

**September 20-22, 2018**

**Oakville, Ontario, Canada**

**Sixteen Mile Sports Complex**



# Oakville

Oakville, Ontario, Canada is proud to be the host city of the 2018 Skate Canada Autumn Classic International.

## Location

Oakville is a suburban town in southern Ontario and is part of the Greater Toronto Area (GTA), one of the most densely-populated areas of Canada. The 2016 census reported a population of 193,832 in the GTA.

## Direction

From Toronto:

Approximately 35 min (38 km) via Gardiner Express Way, Queen Elizabeth Way, and Trafalgar Road/Halton Regional Road.

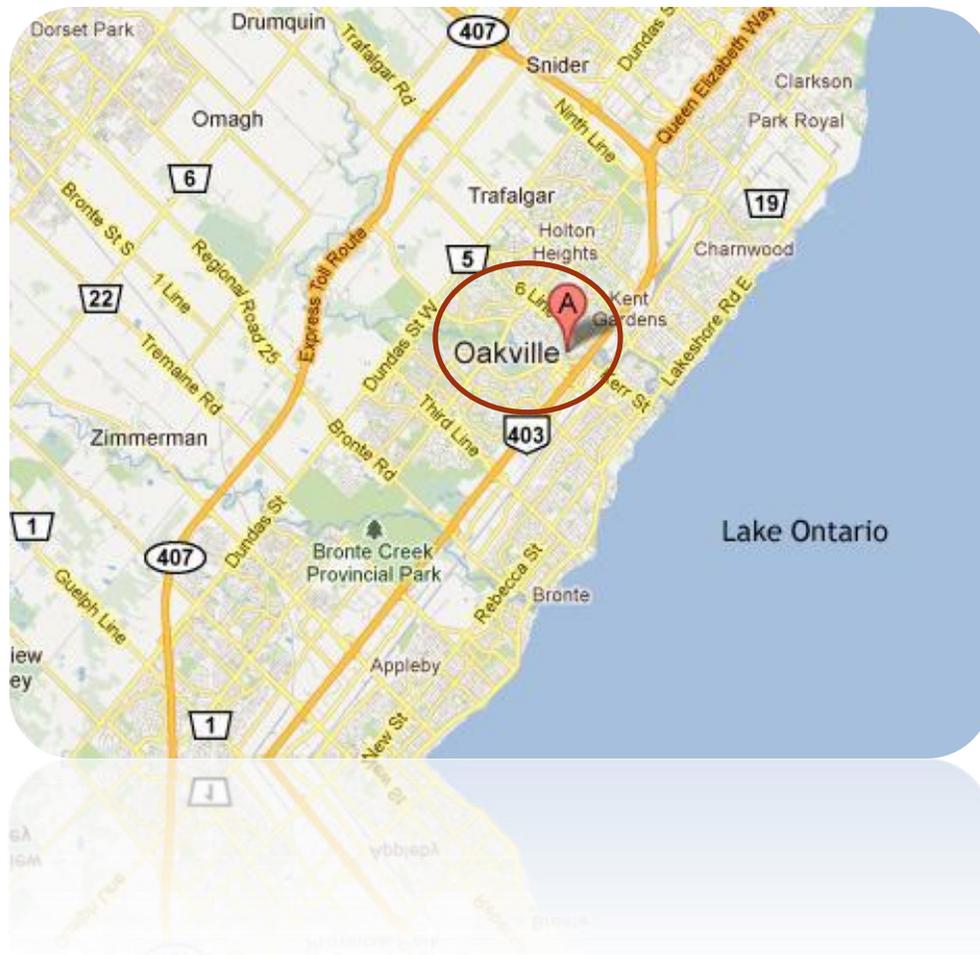
## Climate

In Oakville, found within the Halton Region on Lake Ontario halfway between Toronto and Hamilton, Oakville has a Semi-Continental Climate and has cold winters and warm and humid summers.

## Time Zone

Eastern Standard Time (EST) is 4 hours behind Greenwich Mean Time (GMT).

Visit [Website](#) for additional information.



# Venue Information

## Sixteen Mile Sports Complex

3070 Neyagawa Boulevard  
Oakville, Ontario, Canada  
L6M 4L6  
Telephone: 1.905.815.6177

Rink Dimensions: 30 x 60m

<https://www.oakville.ca/culturerec/sixteen-mile-sports-complex.html>



## Venue

The Town of Oakville will be home to skating on the international stage and will welcome the International Skating Union (ISU) and spectators to enjoy the 2018 Skate Canada Autumn Classic International in its spectacular facility, the Sixteen Mile Sports Complex, from Wednesday September 19, 2018 to Sunday September 23, 2018.

The Sixteen Mile Sports Complex is a new state-of-the-art large fully-accessible facility with four ice pads and houses one Olympic-size ice pad, as well as three NHL-sized ice pads and two shooter pads. The Sixteen Mile Sports Complex also offers many different on-ice skating programs for the Town of Oakville and is home to both Skate Oakville (formerly the Oakville Skating Club) and the Oakville Blades Junior A Hockey Club. The size of the competition rink is Olympic size.

Driving time from the Toronto Pearson International Airport and the Sixteen Mile Sports Complex is approximately 25 minutes depending on traffic conditions.



# Travel, Transportation, Accommodations

## Holiday Inn Oakville (Centre)

590 Argus Road  
Oakville, Ontario, L6J 3J3  
Telephone: 1.905.842.5000

[Website](#)

- ◆ **Free Wireless Standard Internet**
- ◆ **Free Parking**
- ◆ **Business Centre**
- ◆ **Miscellaneous Services**
  - ◆ Indoor Pool
  - ◆ Restaurant
  - ◆ Bar and Lounge
  - ◆ 6 different languages spoken by hotel staff
  - ◆ Pet and Service Animal-friendly (non-refundable fee)
- ◆ **Distance from Airport to Hotel:** Approximately 35 kilometers/25 minutes (traffic dependent)
- ◆ **Distance from Hotel to Venue:** Approximately 10 kilometers/15 minutes (traffic dependent)



## Hilton Garden Inn Toronto/Oakville

2774 South Sheridan Way  
Oakville, Ontario L6J 7T4  
Telephone: 1.905.829.4690

[Website](#)

- ◆ **Complimentary internet access**
- ◆ **Free Parking**
- ◆ **Restaurant (On-site)**
- ◆ **Business Centre (24 hours)**
- ◆ **Fitness Centre (On-site)**
  - ◆ Indoor Pool/Whirlpool
- ◆ **Miscellaneous Services**
  - ◆ Complimentary newspaper delivered each weekday morning
  - ◆ Baggage storage
  - ◆ Coin Laundry
  - ◆ Multi-lingual staff
  - ◆ On-Site convenience store
  - ◆ Safety deposit box
- ◆ **Accessible Hotel**
- ◆ **Distance from Airport to Hotel:** Approximately 28 kilometers/30 minutes (traffic dependent)
- ◆ **Distance from Hotel to Venue:** Approximately 12 kilometers/15 minutes (traffic dependent)



## Fairfield Inn Toronto/Oakville

2937 Sherwood Heights Drive  
Oakville, Ontario, L6J 7L3  
Telephone: 1.905.829.8444

[Website](#)

- ◆ Free High-Speed Wireless Internet
- ◆ Free Parking
- ◆ Business Centre (24 hours)
- ◆ Health and Fitness Centre (On-site)
  - ◆ Indoor Pool
  - ◆ Fitness Centre (24 hours)
- ◆ Miscellaneous Services
  - ◆ Complimentary hot breakfast
  - ◆ Restaurants, shopping, entertainment nearby
- ◆ Distance from Airport to Hotel: Approximately 30 kilometers/20 minutes (traffic dependent)
- ◆ Distance from Hotel to Venue: Approximately 12 kilometers/15 minutes (traffic dependent)



## General Accommodation Information

### Reservations

All reservations must be made through the Organizing Committee (OC) via the ISU Online Registration System (ORS). Individual reservations by Team Members at the Official Hotel will not be accepted. If rooms are cancelled after **August 30<sup>st</sup>, 2018** even if it is for rooms that the OC is required to pay for, any cancellation fees the OC incurs will be invoiced to the Member Federation.

### OC Accommodations Contact:

**Véronique Labrosse**

[2018aci@skatecanada.ca](mailto:2018aci@skatecanada.ca)

### Rates

Holiday Inn Oakville (Centre)

\$169.00 CAD\*

Hilton Garden Inn Toronto/Oakville

\$154.00 CAD\*

Fairfield Inn – Toronto/Oakville

\$119.00 CAD\*

\*All rates are in CAD and are subject to 3% DMF, 5% GST and 5% PST.

**\*\*\* The Event Shuttle will not stop at the Fairfield Inn. Guests staying at the Fairfield Inn must walk to the Hilton Garden Inn to access the event shuttle (7min walk).**

Once federations have entered their information into the Online Registration System (ORS) by **Friday August 17, 2018** the information will be sent to Hudson Travel Group (HTG) who will reach out to you to confirm your accommodations and payment information.

## **Extra Services, Incidentals and Damages**

Each person will require a valid personal credit card or cash deposit at time of check-in to the hotel to cover incidentals, as well as a security deposit. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out.

# **Travel Information**

## **Officials Arrivals and Departures**

Airport transfers between the Toronto Pearson International Airport and the **Holiday Inn Oakville (Centre)** will be provided for event officials starting on Wednesday September 19<sup>th</sup>. When you arrive, please look for the Skate Canada representative and they will guide you to your transportation. If you miss a connection, or you know that you will be delayed, please let us know.

**Transportation Desk: 1.613.914.5348.**

A departure schedule will be posted in the official's room at the venue.

There is free parking at the **Holiday Inn Oakville (Centre)** for those officials driving to the event.

## **Federation Arrivals and Departures**

Federations are required to make their own arrangements for transportation between their designated hotel and the Toronto Pearson International Airport.

## **Ground Transportation from Toronto Airport**

Once you've arrived in Toronto, there are lots of options to take you to your hotel. Please visit the Toronto Pearson International Airport website (<https://www.torontopearson.com/en/toandfrom/ground/#>) for more information.

## **Car Rentals**

Toronto Pearson International Airport is served by the following seven rental car companies:

### Avis

Tel: 1.800.879.2847/1.905.676.1100

### Budget

Tel: 1.800.268.8900/1.514.676.1500

### Dollar/Thrifty

Tel (Dollar): 1.800.800.4000/1.905.676.9127

Tel (Thrifty): 1.800.847.4389/1.647.547.6022

### Enterprise

Tel: 1.844.307.8008/1.416.798.1465

### Hertz

Tel: 1.800.263.0600/1.416.674.2020

### National/Alamo

Tel: 1.800.227.7368 (National), 1.800.462.5266 (Alamo)/1.905.676.4000

## Passports and ID

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purposes of international travel. People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada.

Canada does not have a [visa office](#) in every country so it is important that delegates visit the website of the Canadian visa office responsible for processing their visa application. Information is available on the website on how to submit a visa application and the documentation required.

[Processing times for visa applications](#) vary depending on the visa office and the time of the year. Participants are encouraged to apply approximately 12 weeks in advance of their departure date to ensure they receive the visa in time.

**Please Note:** Depending on your nationality, you may be required to give your biometrics as soon as this summer 2018:

- Starting July 31, 2018, the biometric requirement becomes mandatory for nationals of Europe, Middle East and Africa;
- Starting December 31, 2018, the biometric requirement becomes mandatory for nationals of Asia, Asia Pacific and the Americas.

For additional information on whether you require a biometric, please refer to our [fast facts about Biometrics](#).

Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to <http://www.cbsa.gc.ca/> and <http://www.cic.gc.ca/>.

**Important Notice:** As of March 15, 2016, an Electronic Travel Authorization (eTA) is mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea). The authorization is electronically linked to your passport, so no additional documents are necessary. It is valid for five years or until your passport expires, whichever comes first. To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. To find out if you need an eTA or to apply online, visit this [website](#).

If you have any questions on the importation of goods related to your event please contact the [International Events and Conventions Services Program](#) (IECSP) at the [Canada Border Services Agency](#) (CBSA).

## On-Site Transportation

Transportation will be provided between the official hotels and the Sixteen Mile Sports Complex. Transportation will commence on **Wednesday, September 19, 2018 and end on Saturday, September 22, 2018**. A detailed schedule will be available at registration. An Information/Transportation desk will be located at the Team Entrance and will be open for the duration of the event.

Please note that skaters take priority over other individuals, but Skate Canada will do its best to accommodate the requests.

### **IMPORTANT NOTICE:**

**The Event Shuttle will not stop at the Fairfield Inn. Guests staying at the Fairfield Inn must walk to the Hilton Garden Inn to access the event shuttle (7min walk).**

## Registration and Accreditation

All ISU Office Holders, Officials, Judges, Competitors, Team Leaders, Team Officials, Team Medical Staff, Coaches, Invited Guests, Media and TV Personnel are to register at the Registration desk located at the Sixteen Mile Sports Complex.

The opening hours of the Registration desk will be confirmed in accordance with the arrival schedule.

All skaters will be required to present their passport (and clearance certificate if applicable) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

Forgotten, lost or stolen accreditation cards must be reported and can only be replaced for a cash fee of \$100 CAD. The replacement is upon approval of the ISU and the OC.

### Chaperones

Chaperones (a maximum of one per skater) will not be accredited and must purchase an individual or all-event ticket at face value to enter the Sixteen Mile Sports Complex and watch the competition. Each Chaperone will receive a bus pass for the Event Shuttle Bus, they will all be given to the Team Leader to be distributed. All bus passes are not replaceable and should be handled with care.

## Event Ticket Information

Tickets can be purchased via Eventbrite:

<https://www.eventbrite.ca/e/2018-autumn-classic-internationalinternationaux-classiques-dautomne-2018-tickets-45040325827>

## Other Useful Information

### Language

The Town of Oakville is located just outside of Canada's biggest most-populated city, Toronto. Due to being in such proximity, many different languages are spoken in this area. Although English is the most prevalent, Italian and Portuguese are also commonly spoken languages. In Canada, both English and French are the official languages of Canada, and most government services are available in either languages.

### Oakville Public Transit

Plan your trip with the user-friendly Google Maps Trip Planner, or Oakville Transit's [website](#).

### Financial Services and Banking Hours

Regular banking hours are Monday to Friday from 10:00 until 16:00 with extended hours including weekends at many locations. Many banks are open Saturdays until 15:00 and closed Sundays and on holidays.

Major credit cards are honoured at business establishments. Automated teller machines (ATMs) marked with a Plus or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: <http://www.bankofcanada.ca/rates/exchange/daily-converter/>

### Taxes

In the Province of Ontario, there is a Harmonized Sales Tax (HST) of 13% that is applied to most goods purchased. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.

## **Currency**

The currency is the Canadian dollar (CAD). For denominations under five dollars, Canadians use coins, including what are affectionately known as the “Loonie” (one-dollar coin) and “Toonie” (two-dollar coin). Daily currency exchange rates appear in newspapers and online and are also posted at banks and independent currency exchange throughout the city.

## **Tipping**

While tipping is not mandatory in Canada, it is customary in many circumstances for good service, especially in sit-down restaurants, which offer table service. If you’re happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

## **Electricity**

Electricity sockets are 120V plug type A. Visitors with appliances of different voltages should bring adapters.

## **Tobacco and Alcohol**

The legal drinking age in the province of Ontario is 19; a driver’s licence is considered a valid form of identification. You must be at least 19 years of age to purchase cigarettes. Smoking is banned in enclosed workplaces and public spaces in Toronto, including restaurants, bars and private clubs. The ban extends to specifically-designated outdoor public areas such as playgrounds, sport fields and spectator areas.

## **Shopping Centres**

Oakville Place - <https://oakvilleplace.com/>

Toronto Premium Outlets (Halton Hills) - <http://www.premiumoutlets.com/outlet/toronto>

CF Eaton Centre (Toronto) - <https://www.cfshops.com/toronto-eaton-centre.html>

## **Business Hours**

In general, businesses tend to be open from 09:00 until 17:00 from Monday to Friday, and shorter hours on Saturdays and Sundays. Some shopping malls are open approximately 10:00 until 21:00, and some large pharmacies and grocery stores stay open late all week. Smaller businesses tend to open their doors later in the morning, particularly on Sundays.

## **Emergency Services**

The emergency number for all health, safety, police and crime emergencies is 9-1-1.