# FIRST INFORMATION

## SEPT. 12 - 15 MINORU ARENAS • RICHMOND, BC



## Welcome to Richmond

Richmond, British Columbia, Canada is proud to be the host city of the ISU Junior Grand Prix of Figure Skating Canada 2018.

#### Location

Richmond is a coastal city in the Canadian province of British Columbia. Part of the Metro Vancouver, a regional district and metropolitan area; one of the most densely-populated areas of Canada. It has an estimated population of 218,307 people as of 2017.

#### Direction

From Vancouver: Approximately 30 min (16 km) via BC-99 and Granville St.

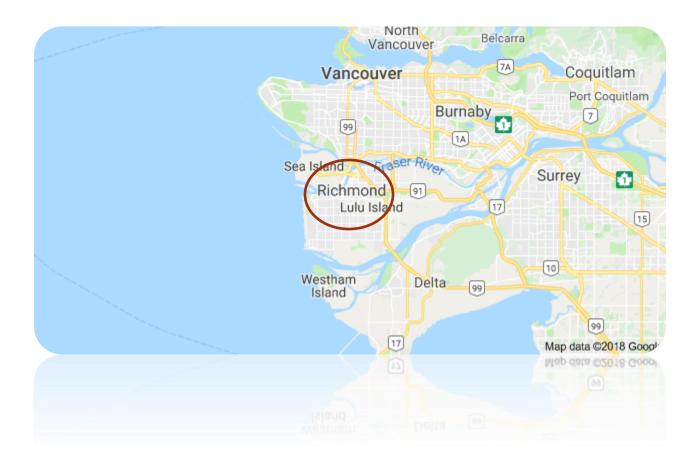
#### Climate

Richmond enjoys a temperate climate. Because it is not as close to the mountains, it receives 30% less rain than neighboring Vancouver.

#### **Time Zone**

Pacific Daylight Time (PDT) is 7 hours behind Greenwich Mean Time (GMT).

Visit Website for additional information.



## **Venue** Information

#### **Minoru** Arenas

7551 Minoru Gate Richmond, BC V6Y 1R8 Phone: 1.604.238.8465

Rink Dimensions: 26m x 60m

https://www.richmond.ca/parksrec/arenas/about.htm



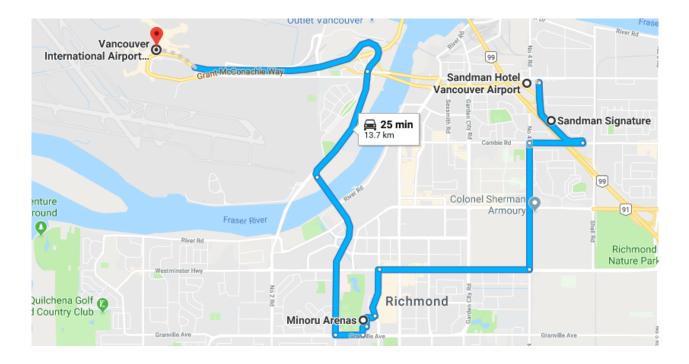
### Venue

The City of Richmond will be home to skating on the international stage and will welcome the International Skating Union (ISU) and spectators to enjoy the ISU Junior Grand Prix of Figure Skating Canada 2018 in its spectacular facility, the Minoru Arenas from Wednesday September 11, 2018 to Saturday September 15, 2018.

Minoru Arenas is home to the Junior "B" Richmond Sockeyes of the Pacific International Junior Hockey League. Minoru Arenas also offers many different on-ice skating programs for the City of Richmond and is home to both Connaught Skating Club and the Richmond Lacrosse Association. Minoru Arenas has two (2) regulation size rinks.

Minoru Arenas is located just minutes from the Vancouver International Airport, which makes it the perfect location for events.

Driving time from the Vancouver International Airport and the Minoru Arenas is approximately 15 minutes depending on traffic conditions.



## Travel, Transportation, Accommodations

#### Sandman Signature Vancouver Airport Hotel

#### & Resort

10251 St Edwards Dr, Richmond, BC V6X 2M9 Phone: (604) 278-9611 Website

- Free Wireless Standard Internet
- Onsite Parking
- Business Centre
- Miscellaneous Services
  - Indoor Pool
  - Restaurant
  - Bar and Lounge
  - Pets allowed in select rooms
- Distance from Airport to Hotel: Approximately 7.5 kilometers/11 minutes (traffic dependent)
- Distance from Hotel to Venue: Approximately 5.5 kilometers/10 minutes (traffic dependent)

#### Sandman Hotel Vancouver Airport

3233 St Edwards Dr, Richmond, BC V6X 1N4 Canada Phone: (604) 303-8888 Website

- Free Wireless Standard Internet
- Onsite Parking
- Business Centre
- Miscellaneous Services
  - Indoor Pool
  - Restaurant
  - Bar and Lounge
  - Pets allowed in select rooms
- Distance from Airport to Hotel: Approximately 7 kilometers/10 minutes (traffic dependent)
- **Distance from Hotel to Venue:** Approximately 6 kilometers/11 minutes (traffic dependent)





#### **General Accommodation Information**

#### Reservations

All reservations must be made through the Organizing Committee (OC) via the ISU Online Registration System (ORS). Individual reservations by Team Members at the Official Hotel will not be accepted. If rooms are cancelled after **August 10<sup>th</sup>, 2018** even if it is for rooms that the OC is required to pay for, any cancellation fees the OC incurs will be invoiced to the Member Federation.

OC Accommodations Contact: Véronique Labrosse 2018jgp@skatecanada.ca

#### Rates

Sandman Signature Vancouver Airport Hotel & Resort \$209.00 CAD\*

Sandman Hotel Vancouver Airport \$189.00 CAD\*

\*All rates are in CAD and are subject to 3% DMF, 5% GST and 5% PST.

#### **Room Payment**

The Organizing Committee will pay costs for accommodation for athletes, officials, judges and ISU officials in accordance with the ISU Junior Grand Prix of Figure Skating Canada 2018 Announcement, item 4

Federations will be sent invoices prior to the start of the event for the room costs not covered by the Organizing Committee. <u>Please make payment to the Organizing Committee at the latest by Friday, September 14, 2018.</u>

#### **Extra Services, Incidentals and Damages**

Each person will require a valid personal credit card or cash deposit at time of check-in to the hotel to cover incidentals, as well as a security deposit. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out.

## **Dining Room**

Skaters, Judges and other ISU officials entitled to receive the meal program will receive vouchers for the period outlined in the official announcement, beginning with dinner on Tuesday September 11, 2018 until breakfast on Sunday September 16, 2018. Please refer to the meal hours in the paragraphs that follow:

#### Location: Steveston Room, Provincial Wing. Sandman Signature Vancouver Airport Hotel & Resort

Meal vouchers and drink tickets for Skaters, Judges and other ISU Officials will be distributed at Registration and can be used only on the specified date. Additional meal and drink tickets will be available for **purchase on-site** only from the Organizing Committee outside the dining room (Steveson) for accompanying persons of ISU Officers, Council Members, and Officials. In addition; Team Leaders, Assistant Team Leaders, coaches or other Federation Officials wishing to take advantage of the meal service may purchase individual meal tickets from the Organizing Committee at the time of Registration or outside the dining room (Steveson) during dining room hours. The meal vouchers and drink tickets are **not transferable** and will be accepted only in combination with an accreditation tag.

#### **Meal Service Prices**

\$25.00 CAD
\$40.00 CAD
\$50.00 CAD
\$110.00 CAD

#### **Dining Room Hours**

Breakfast:	06:00 - 10:00
Lunch:	11:30 - 14:30
Dinner:	17:30 - 22:00
Late Dinner:	22:30 - 01:00

\*\* Late Dinner will take place in accordance with the schedule based on the final number of entries.

## **Travel Information**

The OC will provide transportation from the Vancouver International Airport (YVR) to the Official Hotel starting on **Tuesday September 11, 2018.** 

Team Members (Skaters, Team Leaders), Event Officials, VIP's, ISU Office Holders, Special Guests and Member Presidents will be met by the OC at their arriving Terminal and direct them to their transportation. Please provide the OC with the appropriate travel details on ORS. Once you have arrived and received your baggage please look for the Skate Canada Representative who will direct you to the appropriate transportation.

Transportation will also be made available for Coaches, Team Officials, Chaperones and Medical Staff if they are travelling with the Team and they have provided all travel details in the ORS. There will be a \$50.00 CAD fee for each individual for their airport transportation, one way; and a two-way fee of \$100.00 CAD.

Should any guest's arrival be delayed for any reason, they are asked to inform the OC as soon as possible with the expected arrival time in Canada so that transportation arrangements can be modified. Do so by contacting the **Transportation Desk at 1.613.914.5348**.

There are several airport transportation options available for anyone who has not informed the OC of their arrival information or those arriving prior to the date indicated for the start of the airport shuttle service. Visit the Vancouver International Airport (YVR) for more information about <u>Ground Transportation</u>. If a guest chooses one of these methods of transportation to the hotel, the OC is not responsible for the costs.

#### **Ground Transportation from Vancouver International Airport**

Once you've arrived in Richmond, there are lots of options to take you to your hotel. Please visit the Vancouver International Airport website (<u>http://www.yvr.ca/en/passengers/transportation</u>) for more information.

#### **Passports and ID**

The Government of Canada requires that all travelers carry a valid passport as the only universally-accepted travel and identification document for the purposes of international travel. People who live in countries where a visa is needed to enter Canada must obtain one from a Canadian embassy abroad before coming to Canada.

#### Note: Visa processing can take several months in some countries.

Visitors must have valid travel documents to enter Canada. Document requirements vary depending on which country you are travelling from. For specific information on travel documents and to find out if you require a visa to enter Canada as a visitor, please refer to <u>http://www.cbsa.gc.ca/</u> and <u>http://www.cic.gc.ca/</u>.

**Important Notice:** As of March 15, 2016, an Electronic Travel Authorization (eTA) is mandatory for visa-exempt foreign nationals travelling to Canada by air (not by land or sea). The authorization is electronically linked to your passport, so no additional documents are necessary. It is valid for five years or until your passport expires, whichever comes first. To avoid any issues at the airport, you should get your eTA as soon as you begin planning your trip to Canada. To find out if you need an eTA or to apply online, visit this <u>website</u>.

## **On-Site Transportation**

Transportation will be provided between the official hotel and the Minoru Arenas. Transportation will commence on **Wednesday, September 12, 2018 and end on Saturday, September 15, 2018.** A detailed schedule will be available at registration. An Information/Transportation desk will be located at the Team Entrance and will be open for the duration of the event.

Please note that skaters take priority over other individuals, but the Organizing Committee will do its best to accommodate the requests.

## **Registration and Accreditation**

All ISU Office Holders, Officials, Judges, Competitors, Team Leaders, Team Officials, Team Medical Staff, Coaches, Invited Guests, Media and TV Personnel are to register at the Registration desk located at the Sandman Signature Vancouver Airport Hotel & Resort, upon arrival.

#### Registration will move to the venue beginning Wednesday, September 12, 2018.

The opening hours of the Registration desk will be confirmed in accordance with the arrival schedule.

All skaters will be required to present their passport (and clearance certificate if applicable) prior to receiving accreditation. Accreditation will not be issued without presentation of a valid passport.

Forgotten, lost or stolen accreditation cards must be reported and can only be replaced for a cash fee of \$100 CAD. The replacement is upon approval of the ISU and the OC.

#### **Chaperones**

Chaperones (a maximum of one per skater) will not be accredited and must purchase an individual or all-event ticket at face value to enter the Minoru Arenas to watch the competition. Each Chaperone will receive a bus pass for the Event Shuttle Bus, they will all be given to the Team Leader to be distributed. All bus passes are not replaceable and should be handled with care.

## **Ticket Information**

Tickets can be purchased online using the link below: <u>https://www.eventbrite.ca/e/isu-junior-grand-prix-canada-2018-tickets-47234504675</u>

### **Other Useful Information**

#### Language

English is the predominant language of Vancouver; however, Cantonese, Mandarin, Tagalog, and Punjabi are also commonly spoken. English and French are the official languages in Canada, and most government services are available in these languages.

#### **Richmond Public Transit**

Plan your trip with the user-friendly Google Maps Trip Planner or Vancouver's transportation network Translink's <u>website</u>.

#### **Financial Services and Banking Hours**

Regular banking hours are Monday to Friday from 9:30 until 16:00 with extended hours including weekends at many locations. Some banks are open on Saturdays for a brief amount of time, but most are also closed on Sundays and holidays.

Major credit cards are honoured in most business establishments. Automated teller machines (ATMs) marked with a Plus or Interac symbol will accept automated banking cards from outside Canada. Banks charge a fee of approximately \$2 for international transactions. The visitors' bank sets the exchange rate.

For currency conversions refer to: <u>http://www.bankofcanada.ca/rates/exchange/daily-converter/</u>

#### Taxes

The Goods and Services Tax (GST) is a five percent (5%) tax that is applied to most supplies of goods and services made in Canada. The Province of British Columbia also has a Provincial Sales Tax (PST) of seven percent (7%). Almost all services and products are subject to a 5% GST, but many items have a 12% tax added to the initial price of an item. Most prices posted in stores do not include taxes. Visitors to Canada may be eligible for tax rebates. Rebate forms are available at the airport or Tourism Office. There is no rebate on consumable items such as meals, liquor, tobacco, transportation costs and gasoline.

#### Currency

The currency is the Canadian dollar (CAD). For denominations under five dollars, Canadians use coins, including what are affectionately known as the "Loonie" (one-dollar coin) and "Toonie" (two-dollar coin). Daily currency exchange rates appear in newspapers, are posted online, and are posted at banks and currency exchange businesses.

#### Tipping

While tipping is not mandatory in Canada, it is customary in many circumstances for good service, especially in sit-down restaurants, which offer table service. If you're happy with the service you receive, a 15-20% tip on the pre-tax bill is a standard expression of appreciation. It is also customary to tip bellhops, luggage handlers and taxi drivers at your discretion.

#### Electricity

Electricity sockets are 120V plug type A. Visitors with appliances of different voltages should bring adapters.

#### **Tobacco and Alcohol**

The legal drinking age in British Columbia is 19; a driver's license is considered a valid form of identification. You must be at least 19 years of age to purchase cigarettes. Smoking is banned in all public spaces and workspaces in British Columbia, including restaurants, bars and private clubs. The ban extends to outdoor public areas such as playgrounds, sport fields and spectator areas.

#### **Shopping Centres**

CF Pacific Centre - <u>http://www.cornwallcentre.ca/</u> Robson Street (outdoor shopping near CF Pacific Centre) - <u>https://www.robsonstreet.ca/</u> Oakridge Centre - <u>https://www.oakridgecentre.com/</u> CF Richmond Centre - <u>https://www.cfshops.com/richmond-centre.html</u> Metrotown - <u>https://metropolisatmetrotown.com/</u>

#### **Business Hours**

In general, stores are open from 09:00 until 17:00 from Monday to Saturday, Sunday from 11:00 until 18:00. Some shopping malls are open 10:00 until 21:00. Some large pharmacies, grocery stores and bookstores stay open late all week, and some smaller boutiques may open their doors later in the morning.

#### **Time Zone**

Pacific Standard Time (PST) is 8 hours behind Greenwich Mean Time (GMT).

#### Climate

https://www.theweathernetwork.com/ca/weather/british-columbia/vancouver

#### **Emergency Services**

The emergency number for all health, safety, police and crime emergencies is 9-1-1.