

HOTEL SETUP

FOR THE PARTICIPATING TEAMS

2023-2024

ISU European Championships
Speed Skating (Heerenveen)

Hotel setup for international speed skating teams

ISU | House of Sports
October, 2023

All Teams need to comply with the health measures implemented by the ISU/OC and adapted management structure setup for teams' accommodation for the ISU Events:

Hotel I : Van der Valk Hotel Wolvega (15 min)*

Hotel II : Van der Valk Hotel Sneek (20 min)*

** The Local Organizing Hotel manager and ISU will divide the Teams over the needed hotels.*

Full board*:

€ 165,- based on single room use per night

€ 234,50 based on double room use per night

** Mentioned rates are incl. VAT and excl. tourist tax.*

Reservation - Change and Cancel

ISU European Speed Skating Championships

- **Deadline 18.12.23.**
 - o Preliminary number of rooms per team.
 - Upon final order, the hotel will send a pre-payment invoice for 80% of the reservation value. This invoice must be paid no later than 1.1.24.
 - In case of later (partial) cancellation they amount difference will be returned in the account.
 - o If your federation wants to pay in cash or credit card upon check in please inform the OC.
 - o If the payment obligation is not met, payment is mandatory upon check in.
 - o Cancellation between 18.12.23 – 1.1.24 charged with 15% fee.
- **Deadline 1.1.24.**
 - o Final reservation;
 - Final number of rooms per team;
 - Final list of names per team.
 - o Final 20% of the payment can be made upon check-in or will be invoice upon request'
 - o Cancellation after 1.1.24 charged with 30% fee.

All additional costs must be paid at check out.

Any additional costs such as laundry / drinks / transfers can be paid by most major credit cards and EURO.

Payment (before check-in) : Via invoice or cash in Euro or credit card (all OC accepted)

Note that the ISU/OC may send specific prevention measures to each hotel hosting an ISU Events team, aiming amongst others at reducing the interaction with any external persons and respecting the distancing measures.

Arrival

Please indicate your arrival time in the OES, also when you are coming with your own transportation.

Meal schedule*

Breakfast	07:00 – 10:00 hrs.
Lunch	12:00 – 14:00 hrs.
Dinner	18:00 – 20:00 hrs.

** Times will be adapted to the final training and competition schedule.*

Meals

- The hotel will provide team tables/area close to each other and clearly marked with the country flag;
- All meals will be served in buffet style;
- The use of medical gloves to pick the choice of dishes is recommended (provided by the hotel);
- In the morning and after practices you need to be showered before entering the dining room.

Housekeeping

Linen change after day 4 unless this is a race day.

Daily fresh towels, toilet paper and other necessities will be provided on a central point in each hall.

Used towels can be dropped at this same central point.

Laundry service

A laundry bag will be present in each room and can be handed in to the reception every morning for handling within 24hrs. Cost for laundry service is €12,50 per bag and needs to be paid at the reception desk.