



**ZAGREB 2021**  
ISU WORLD SYNCHRONIZED  
SKATING CHAMPIONSHIPS®



Arena Zagreb

APRIL 8 - 10

**2021**

# FIRST INFO

Competitors and Officials Only.

ISU World Synchronized Skating Championships® 2021

Hosted by Croatian Skating Federation

[croskate.hr/wsyc2021](https://croskate.hr/wsyc2021)



# Dear Friends,

It is with honor and great pleasure that we invite you to the ISU World Synchronized Skating Championships® 2021 in Zagreb, Croatia's capital,

This ISU World Synchronized Skating Championships® 2021 will be an opportunity to show once again the beauty of this sport which brings teams together from all over the world, and connects countries both off and on the ice. It will also be an opportunity for the people of Zagreb to show what good hosts they can be, and for spectators to show once again their support and enthusiasm.





# Zagreb

## Zagreb is the capital and the largest city of the Republic of Croatia

It is located in the northwest of the country, along the Sava river, at the southern slopes of the Medvednica mountain. Zagreb lies at an elevation of approximately 122 m (400 ft) above sea level.

In the last official census of 2011 the population of the City of Zagreb was 792,875.

The wider Zagreb metropolitan area includes the City of Zagreb and the separate Zagreb County bringing the total metropolitan area population up to 1,110,517.

It is the only metropolitan area in Croatia with a population of over one million.

Zagreb is a city with a rich history dating from the Roman times to the present day.

The oldest settlement in the urban area of the city is Andautonia, a Roman settlement in the place of today's Ščitarjevo.

The name "Zagreb" is mentioned for the first time in 1094 at the founding of the Zagreb diocese of Kaptol, and Zagreb became a free royal town in 1242, whereas the origin of the name still remains a mystery in spite of several theories. In 1851 Zagreb had its first mayor, Janko Kamauf, and in 1945 it was made the capital of Croatia when the demographic boom and the urban sprawl made the city as it is known nowadays.







Zagreb has a special status in the Republic of Croatia's administrative division and is a consolidated city-county (but separated from Zagreb County), and is administratively subdivided into 17 city districts, most of them being at low elevation along the river Sava valley, whereas northern and northeastern city districts, such as Podsljeme and Sesvete districts are situated in the foothills of the Sljeme mountain, making the city's geographical image rather diverse. The city extends over 30 kilometres (19 miles) east-west and around 20 kilometres (12 miles) north-south.

The transport connections, concentration of industry, scientific and research institutions and industrial tradition underlie its leading economic position in Croatia. Zagreb is the seat of the central government, administrative bodies and almost all government ministries. Almost all of the largest Croatian companies, media and scientific institutions have their headquarters in the city. Zagreb is the most important transport hub in Croatia where Western Europe, the Mediterranean and Southeast Europe meet, making the Zagreb area the centre of the road, rail and air networks of Croatia. It is a city known for its diverse economy, high quality of living, museums, sporting and entertainment events. Its main branches of economy are high-tech industries and the service sector.



# Visa Requirements

Since July 1st 2013 Croatia is a member-state of the European Union.

The Croatian Embassy in your country will provide you with all detailed information about visas.

More details can be found on the website of the Ministry of Foreign and European Affairs of the Republic of Croatia –

[CLICK HERE >>](#)

Please send Visa Application Request Form as soon as possible but not later than December 1st 2020.

## Transportation

### Arrival



All ISU Event Officials, Competitors, Team Leaders, Team Officials, Judges, Coaches, Medical staff, Member Press officers and all other members of the Team Delegations taking part in the Championships are requested to announce as soon as possible but not later than March 18, 2021, to the Organizing Committee, the names of the airlines, flight numbers, dates and times of arrival at Zagreb International Airport Franjo Tuđman. If arriving by train, the dates and time of arrival at the Main Railway Station - Glavni kolodvor should also be provided. These locations are considered as the official arrival/departure points for the ISU World Synchronized Skating Championships® 2021, from where a shuttle bus transfer will be organized. ISU Event Officials and all Team Delegations will be met and transported to the official hotels. The detailed travel information needs to be submitted via the ISU Online Registration System (ORS).

If a team decides to stay at another hotel than the official hotels but requests a pick-up from the airport to that hotel, the Team needs to cover the costs for the transportation for the trip. Additionally, such teams will not have an event shuttle bus except the ones offered from the Official Hotel to the Main Rink to the Practice Rink and back.

### Departure



Transportation at the conclusion of the event for Team Members entitled to complimentary departure transportation to the airport will be managed by scheduled departure shuttle buses and times. Each entitled Team Member's scheduled departure time from the official hotel will be available no later than 1 day prior to departure on the transportation desk at the hotel. No changes in departure times will be allowed unless approved by the Organizing Committee.

### Transportation during the event



There will be shuttle bus lines (every 30 min) to connect the Official Hotels with the Main and Practice Rink. Details will be provided in the accreditation packages upon arrival. Teams with their own buses needs to contact Organizing Committee to arrange and reserve parking near Hotel(s), Main Rink and Practice Rink. Team Buses will receive parking credentials from Organizing Committee.



# Registration and Accreditation

All ISU Event Officials, Judges, Members of the Official Team Delegation taking part in the Championships are requested to register for the ISU World Synchronized Skating Championships® 2021 in the Organizing Committee office at the Panorama Zagreb Hotel, Room Gric. For Team Accreditations, appointments with the respective Team Leader and Team Manager will be arranged.

Accreditation room for Media, TV, Organizing Committee and Volunteers will be also located at the Panorama Hotel, Room Gric from Wednesday, April 7, 2021 till the start of the competition on Saturday, April 10, 2021.

All Competitors and Judges will be required to present their passport (and Clearance Certificate if the passport is not of the same country as the Member entering the Skater and/or the Skater having previously represented another Member) prior to receiving accreditation. It is requested that only one team representative (Team Leader/Manager) checks in the team. All photos should be submitted to ORS so that all credentials may be pre-printed and prepared for pick up by the Team Leader/Manager. The Team Leader/Manager needs to come at the check in with the passport copies of entire Team in alphabetic order and hands it in. Accreditation will not be issued without presentation of a copy of a valid passport and Clearance Certificate if the passport is not of the same country as the Member entering the Skater and/or the Skater having previously represented another Member.



# The Arenas

The Main venue for the ISU World Synchronized Skating Championships® 2021 is Arena Zagreb.

Arena Zagreb is the largest sports hall in Croatia.

It has a seating capacity of about 15000 seats and it was built in 2008, for the purpose of hosting the 21st Handball World Championship. It is located in the south-western part of Zagreb, Croatia.

Thanks to its iconic design and due to its beauty, functionality and importance, Arena Zagreb has become a new architectural symbol of the City of Zagreb.

The unique shape of this building is strongly inspired by its significance in the city context, and also by its mega-structural characteristics that predefined main bearing elements.

Shaped as an oval ribbed white bowl, Arena Zagreb has 86 large pre-stressed, pre-fabricated concrete curved columns which form the main façade, mutually connected by illuminate semi-translucent polycarbonate envelope from which various light effects are achieved. The additional benefit of such system is saving in the volume of air that should be conditioned within the court bowl.

The ice surface is 60 x 30 m.

Address: Ulica Vice Vukova 8, 10000 Zagreb

Located on Zagreb Fair complex, it was firstly used as Ice arena in 1979. and renewed in 1999. Before it was used as fair pavilion of Zagreb Fair.

Ice surface is 60 x 30 m

Address: Ulica Jozsefa Antalla bb, 10000, Zagreb, Hrvatska



Arena Zagreb

Klizalište Velesajam will serve as the Practice rink for the Event.





# The Hotels

In accordance with ISU General Regulations 2018, Rule 137, the Organizing Committee will provide and cover the expenses for rooms and meals for the Technical Controller, Technical Specialists, Data and Replay Operators, as well as Referees and Judges beginning with dinner on Wednesday, April 7, 2021 and ending with breakfast on Monday, April 12, 2021.

In general, skaters of the same gender from the same Teams will share rooms with two beds. If skaters choose to stay in single rooms, the member federation must pay the charges for the extra room(s). The single rooms are subject to availability.

Official hotels for the Skating family can be booked only through the Organizing Committee.

## Reservation Policy and Procedures

- The deadline for hotel reservations is 01.10.2020 for all participants.
  - Each federation must pay 50% of the total hotel fees as a deposit to by 02.11.2020. The reservations are considered cancelled if deposit is not timely received.
  - The Organizing Committee will not guarantee any rooms for reservations requested after 01.12.2020.
  - Settlement of the total hotel fees is due no later than the date the team leader arrives at the Event. The payments are settled by the Organizing Committee's booking desk at the Panorama Zagreb Hotel.
- Cancellation & refund policies (less banking charges)  
Refund of deposit 100% until December 20, 2020  
Refund of deposit 50% from December 21, 2020 until March 18, 2021  
No refund from March 19, 2021

## “Note:

All rooms cancelled after the deadline March 18, 2021 must be paid by the member federation.  
This condition applies also to the rooms that are covered by the Organizing Committee.

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HRVATSKI KLIZAČKI SAVEZ  
CROATIAN SKATING FEDERATION



# Meal Service

Teams need to fill in Team Meal Plan Form to order the meals. Accredited persons will receive QR-code meal-vouchers as per order in the Team Meal Plan Form.

Meals for Event Officials and Judges will be served at Panorama Zagreb Hotel. Meals for Teams will be served at Panorama Zagreb Hotel and Hotel International depending in which hotel is the Team accommodated.

In each hotel a designated dining room will be set up for the skating family.

Meals will be served in buffet style.

All accredited Team Members who will not receive QR-code meal-voucher can purchase them at the OC office for the following prices:

Panorama Zagreb Hotel

Lunch: € 30.00

Dinner / Late Dinner: € 30.00

Hotel International

Lunch: € 30.00

Dinner / Late Dinner: € 30.00

## Meal times in Hotel Panorama and Hotel International:

- Breakfast: 06:00 - 10:00
- Lunch: 12:00 - 14:30
- Dinner: 19:00 - 21:00
- Late dinner: 21:00 - 23:00 (on the nights of evening competitions only)





# Official Hotels

## Hotel "International"\*\*\*\*\*

<https://www.maistra.com/hotel-international-zagreb>



## Hotel "International"\*\*\*\*\*

is the official hotel for the Teams. Hotel is situated on the way from Hotels Panorama to the Practice Rink and Main Rink. It is a 5- 10 minutes bus ride to the Practice Rink and 10-15 minute bus ride to the Main Arena. It is within walking distance to downtown (20 minutes to the Main Railway Station).

Classic rooms are available with twin and double beds, and they have beautiful views of the Zagreb city. Every room is equipped with mini bar, tea machine, LAN and WLAN Internet free of charge, telephone in room and bathroom, air conditioning, hair-dryer in bathroom and satellite television

### Hotel Prices:

Single room 130,00 EUR  
Double room 180,00 EUR  
Per meal 30,00 EUR





# Official Hotels

## Panorama Zagreb Hotel \*\*\*\*

<https://www.maistra.com/hr/hotel-panorama-zagreb>



### Panorama Zagreb Hotel \*\*\*\*

is the official hotel for the Teams, ISU Event Officials, ISU Guests, Judges, Members of the Official Team Delegations, Member Presidents.

The hotel is situated 20-25 minutes shuttle-bus ride to the Main Arena (Arena Zagreb) at Trg Kresimira Cosica 9. It is within walking distance to the town center (20 minutes),

15 minutes shuttle-bus ride to the Practice Arena (Zagreb Fair Arena).

Panorama Zagreb Hotel is a full service hotel with a casual, comfortable atmosphere.

Every detail is tailored to reflect the friendly character of this home away from home.

The motto here is hospitality and it is visible in many ways.

#### Hotel Prices:

Single room 120,00 EUR  
Double room 160,00 EUR  
Per meal 30,00 EUR





# Official Hotels

## Hotel "I"\*\*\*

<https://www.hotel-i.hr>



### Hotel "I"\*\*\*

is the official hotel for Media.

It was built during the preparation for The famous Summer Universiade in 1987.

Distinctive by its architecture it was nicknamed "The longest hotel with the shortest name".

Whether for business or a sightseeing trip to Zagreb, Hotel I provides the perfect location for both the tourist and business client alike, located at the centre of the city's sports precinct and just minutes from the shopping delights and Zagreb Arena (5 minutes walking distance).

Hotel works actively with Partner Travel Agencies and Major Tour Operators from all over the World and organizes business meetings, conferences and congresses.

#### Hotel Prices:

Single room 48,80 EUR

Double room 67,60 EUR





# Useful Information



## Language

The official language is Croatian. Many people, especially young, speak English. German is also widely spoken.



## Weather

April blows the bugle of the warm spring season as the cold gradually recedes in Zagreb with the sun back in the office. The temperatures are in the mild zone of 5°C (41°F) to 16.1°C (61°F), and the sunshine lasts for 5.6 hours during the beautiful 14-hour days.



## Time Differences

Croatia is a part of the Central European Time Zone (GMT +1): when it is noon in Zagreb it is 12:00 in Berlin, 11:00 in London, 06:00 in New York, 14:00 in Moscow and 21:00 in Sydney.



## Electricity

The voltage in Croatia is 220 V, 50 Hz, which is the same as the rest of Europe.



## Currency & Exchange

The basic Croatian currency unit is KUNA.

Foreign Currency can be exchanged for local money in banks, official exchange offices, post offices, hotels etc.

Many bank branches and exchange offices are normally open from 8 a.m. to 8 p.m. non-stop (Monday-Friday), and from 8 a.m. to 12 noon (Saturdays).

Most of the banks have cash machines (ATMs), which operate 24 hours a day.

All major credit cards like: American Express, Diners Club, Eurocard/Master Card, Visa, JCB and Eurocheques are advertised at points of sale, are normally accepted throughout Croatia.



## Tipping

It is customary to leave 10% tip in a bar or restaurant

For special services rendered by hotel personnel usually expect tips between 10-50 Kuna



## Tax Free Shopping

Tourist whose purchases exceed 500 KUNA may claim a PDV (VAT) return for all goods except petroleum products when leaving the country with TAX CHEQUE receipts verified by the Croatian Customs Office. Time limit for tax refunds is one year.



## Liquor Laws

The minimum legal drinking age in Croatia is 18 years.





# Transportation

Franjo Tuđman Airport, also known as Zagreb Airport (IATA: ZAG, ICAO: LDZA), is the largest and busiest international airport in Croatia. In 2016 it handled around 2,8 million passengers and some 10,000 tons of cargo.

Named after Franjo Tuđman (1922-1999), the first President of Croatia, the airport is located some 10 km (6.2 mi) south-east of Zagreb Central Station at Velika Gorica. It is the hub for the Croatian flag carrier Croatia Airlines as well as Trade Air.

Zagreb Franjo Tuđman Airport is about 30 minutes away from the city center by car and can be reached by bus or taxi.

Local transport includes trams and busses and the tickets are the same. Tickets can be bought at news stands and they cost 12,00 Kuna. Daily ticket costs 40,00 Kuna. One ticket is valid for 90 minutes and you can change the

There are plenty of taxi cabs in the city and they can be ordered by phones Radio Taxi Zagreb (1717), Taxi Cammeo (1212), EKO Taxi (1414), Uber (app), BOLT (app - ex Taxify).

## Embassies and Consulates

There is a listing with all the details at [www.mvp.hr](http://www.mvp.hr)

## Tourist Info

All tourist information is available at the Tourist Information Centre located at the Trg Bana J. Jelacica 11 (Main Square) and at the Web-site [www.zagreb-touristinfo.hr](http://www.zagreb-touristinfo.hr)





# Places To Visit



This high achieving army general abolished serfdom and conducted a number of successful military campaigns in the 1848 Revolutions. Although the square's official title is the Trg Bana Jelacica, locals generally just refer to it as Jelacic Square. You will find it in Zagreb's Upper Town, not far from Dolac market. A large number of streets, like Radiceva, Illica, Gajeva, Splavnica, Bakaceva, Harmica and Jurisiceva, all meet at this pedestrianised area where no cars can enter, so those on foot and bicycles have greater freedom to explore. Watch out for the trams, however!

## The Atelier-Ivan Mestrovic Foundation

The Atelier-Ivan Mestrovic Foundation is located in the former home and workshop of Atelier-Ivan Mestrovic, the famous Croatian sculptor, architect, designer and painter. The building itself dates from the 1600s and today displays his huge collections of various works. Through the displays and permanent exhibitions, one gets a true sense of his inspiration for his works and his daily life. In the on site shop, catalogues and books on the artist are available for purchase.





# Places To Visit



## The Archaeological Museum in Zagreb

is home to a number of the world's most complete archaeological discoveries. Their amazing level of preservation means we can learn so much more about ancient civilizations. On the ground floor is a permanent display of relics such as ancient coins, paper money and medals. On the second floor are artefacts from ancient Greece and Rome, as well as from the Middle Ages. On the third floor are artefacts from prehistory and ancient Egypt.



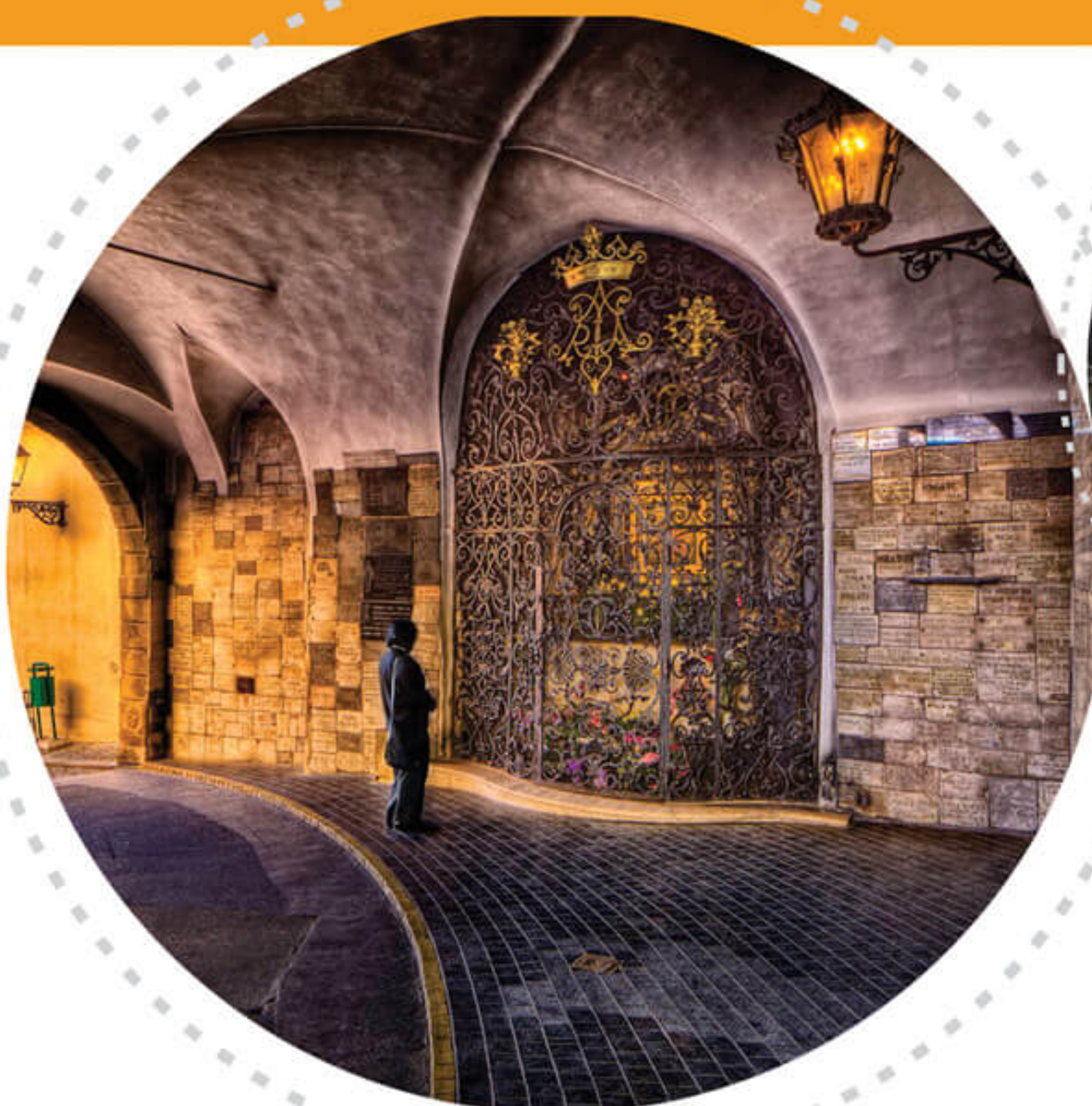


# Places To Visit



## Stone Gate

(or Kamenita Vrata, as it is known in Croatian) originally was one of five gates in the fortified walls surrounding Gradec (today known as the Old Town of Zagreb), which guarded access to the district. The Stone Gate allowed access to the eastern side. These days, it is the only gate left standing, and is an excellent place from which to begin your explorations of the Old Town. It is said that this was the only structure left standing after the destruction of 1731, as it was decorated with a picture of Jesus and Mary. In order to preserve this picture which had brought about such a miracle, a church was built around it and it now can be viewed inside a case. Worshippers regularly visit to pray here.





# Places To Visit



## Mirogoj

The main cemetery, Mirogoj, is one of Zagreb's most fascinating sights and perhaps one of the most beautiful resting places in the world.







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