

March 19-25, 2018 Milan / Italy

FIRST INFORMATION



Infinite Passion

The best figure skaters from all over the world will be in Milan, from the 19th to 25th of March 2018, bidding to become World Champions in their various disciplines. The World Championships will be held at the Mediolanum Forum in Assago, a major European sports venue located just a few km from the city centre and easily reached with the main public transport systems.

The 108th edition of the World Championships sees the event return to Milan for the first time in 66 years, although Italy has hosted it in the intervening years, in Cortina d'Ampezzo (1963) and Turin (2010).

As well as the sporting competition, the ISU World Figure Skating Championships® 2018 will also be a chance to showcase the best of Italy in various different sectors, from design and fashion to food, culture and art. It is our honor to invite the ISU Family to join us in Milano.

Milano



With its population of 1.3 million people, Milan is one of the world's most influential cities in many areas, from fashion and food through to finance. Thanks to various events connected with the design and fashion world, such as the "Salone del Mobile" and Milan Fashion Week, the city is a trailblazer for Italian artistic expression.

Milan is also one of the world's most important financial hubs with its Stock Exchange district home to the head offices of leading national and international banks.

Founded in the 6th century B.C., Milan's artistic, historic and cultural heritage is world famous. Indeed, 9 million visitors a year walk along the roads and through the squares of the city centre to admire the city's magnificent architectural works, such as Milan Cathedral, Sforza Castle and the Church of Santa Maria



delle Grazie where it is possible to admire Leonardo Da Vinci's Last Supper.





AREAS OF EXCELLENCE

Milan is a multi-faceted city where both the locals and visitors can enjoy the various different aspects that make it so unique and unforgettable.

FASHION

Everyone recognises Milan as one of the world's fashion capitals alongside London, Paris and New York. Milan's shopping district, the "Quadrilatero della Moda" (literally "fashion square"), is located close to the city centre, and comprises via della Spiga, via Montenapoleone, via Manzoni and Corso Venezia. In these streets, fashion lovers can find boutiques belonging to the labels that have made Italian style and elegance world famous.

FOOD

Coinciding with Expo 2015, which focused on the theme of food, in recent years Milan, has demonstrated its great passion and expertise in the area of cuisine. There are genuine culinary treasures in every part of the city: from the elegance of a Michelinstarred restaurant to the youthful and innovative style of street food and hamburger bars, without forgetting the tradition of Milan cuisine, which can be enjoyed in any number of typical trattorias.

DESIGN

Milan is also renowned for its art and design. The extensive network of public and company museums, studies and private archives is evidence of the importance of design history in the city's heritage. Such institutions include the Pinacoteca di Brera Art Gallery, Palazzo Reale, the Museum of the 20th Century, the Milan Triennale, Fondazione Prada, Hangar Bicocca Art Museum and Mudec.

Every spring the city plays host to Milano Design Week. A leading international event for the home, furniture and lighting sector, the entire city hosts initiatives, exhibitions and events connected with creativity and design.

Useful links: turismo.milano.it





VENUES

MAIN RINK AND PRACTICE RINK

The competition venue Mediolanum Forum in Assago is Milan's biggest multi-purpose arena and one of the most well-known in Europe, a venue for sporting events, conferences and concerts. In March it will be going back to its roots as it hosts the ISU World Figure Skating Championships: the first ever event at the Forum, in 1990, was in fact an ice skating gala.

With a covered area of over 40,000 m2, the venue is developed around a central arena with three levels of seating and can seat up to 11,200



spectators. It also has a VIP area with the SkyPoint and SkyBox boxes. Thanks to its multi-purpose nature and its particularly innovative architectural project, in 1994 the Forum was awarded the European Architecture Prize for Sports Venues by the Italian National Olympic Committee (CONI) and the Council of Europe. The Mediolanum Forum is part of the European Arenas Association (EAA).

The Mediolanum Forum practice rink is adjacent to the main rink. Competitors and Officials can easily walk to the practice rink from the main rink.

The size of both main rink and practice rink is 30x60 m.

Mediolanum Forum is located just 3 km from Milan, the Mediolanum Forum is easily reached by car and is located close to the junction between the A7 Milan-Genoa motorway and Milan's westbound orbital road, exit Assago-Milanofiori. The Mediolanum Forum is also served by the M2 (green) line of the Milan Metro with the Assago-Milanofiori Forum stop just 7 stops from Cadorna station and 12 stops from Milano Centrale station.

PAIR SKATERS PRACTICE RINK

The practice for Pair Skaters from Monday 19^{th} to Wednesday 21^{st} will take place in Agorà practice rink. It is located about 10 km from the Mediolanum Forum. The size of Agorà ice rink is also $30 \times 60 \text{ m}$.

Address

Mediolanum Forum Via G. Di Vittorio, 6 20090 Assago (MI) Agorà Ice Stadium Via dei Ciclamini, 23, 20147 Milano





ACCOMODATION

Official hotel for Competitors, Team Leaders, Team Medical Staff:

Holiday Inn Assago





Tangenziale Ovest di Milano km 19, 20094 Assago MI

Website: https://www.ihg.com/holidayinn/hotels/en/en/milan/milas/hoteldetail

The Holiday Inn Milan Assago hotel is located just off the A50 ring road and about 5km from the Mediolanum Forum venue and the Metro Station, which offers speedy connections to the city centre. It's 54 km to Milan Malpensa Airport (MXP) and 24 km to Milan Linate Airport (LIN).

HOTEL FACILITIES:

Free Wi-Fi connection

Mini Gym open from 7:00 am to 11:00 pm

Free parking

ROOMS:

Room dimension is between 20 sq to 22 sq

The bed type is divided in queen bed and single bed

Air conditioning and heating controls

Rooms with bath or shower

Hair dryer

Iron and ironing board

TV 32 inch flat screen with foreign channels

Slippers available

Bathroom amenities available

Tea and coffee maker facilities

Phone

Power converter available

PRICE:

Single room: 130€ per night

Double room: 160€ per room per night





Room reservations of the ISU Family members into the Holiday Inn must be made through the ISU Online Registration System (ORS). For further information please contact

Ms. Chiara Zanetti

Phone: +39 055 09491825

email: milano2018accommodation@cwt-me.com

Official hotel for Coaches, Team officials, Assistant Team Leaders

Ih watt 13

Via Giacomo Watt, 13, 20143 Milano

Website: http://www.ih-hotels.com/en/hotel-milano-wattredici/





Close to Milan's fashion district Tortona and just a short distance from the famous canals district Navigli, IH Hotel Watt 13 features a minimalist design having all modern comfort. Easy access to historical city center and the best attractions of the town, the Mi.Co. Congress Center, San Siro Football Stadium, Assago Forum and Fiera Milano Exhibition Center. The Hotel is provided with bar and 2 meeting rooms up to 160 people. Internet free WiFi access, air-conditioning and private garage.

PRICE:

Single room: 170€ per night

Double room: 200€ per room per night

No restaurant service

Room reservations of the ISU Family members into the IH Watt 13 must be made through the ISU Online Registration System (ORS). For further information please contact

Ms. Chiara Zanetti

Phone: +39 055 09491825

email: milano2018accommodation@cwt-me.com





Ih Lorenteggio Via Lorenteggio, 278, 20152 Milano

Website: http://www.ih-hotels.com/en/milano/





Located in one of the most important business district of Milan with easy access to historical city center and the major attractions of the town, the Mi.Co. Congress Center, San Siro Football Stadium, Assago Forum and Fiera Milano Exhibition Center. Bisceglie Metro Station is just 5 minutes driving from the hotel enabling to reach the historical city center in about 15 minutes.

Internet free WiFi access all over the hotel. Air-conditioning, private garage and bus parking

PRICE:

Single room: 170€ per night

Double room: 200€ per room per night

Restaurant is available from: 19.00 until 22:00

Room reservations of the ISU Family members into the IH Lorenteggio must be made through the ISU Online Registration System (ORS). For further information please contact

Ms. Chiara Zanetti

Phone: +39 055 09491825

 $email: \underline{milano 2018 accommodation@cwt-me.com}$





Official hotel For ISU Event Officials, Judges, ISU Office Holders, ISU Guests, Member Presidents

NH Milano Congress Center***

Strada 2a, 20090 Assago MI

Website: https://www.nh-hotels.it/hotel/nh-milano-congress-centre





The **NH Milano Congress Centre** hotel, formerly known as NH Milanofiori, was entirely refurbished in 2015. Located in Assago, just outside the city, it includes one of the largest conference centers in Milan, and it's also just a short walk from the Milan Assago Forum with its international concerts and shows. The city center is only 15 minutes away by metro.

HOTEL FACILITIES:

Free Wi-Fi connection

Gym open from 6:00 am to 12:00 pm

Free parking

Bar: cozy bar for drinks and snacks

ROOMS:

The 255 spacious rooms have a classic, comfortable feel, and have been completely renovated in 2015. All of them come with free Wi-Fi. Superior and Junior Suite rooms give you extra home comforts such as a tea-and-coffee maker, slippers and a fluffy bathrobe.

Air conditioned, hair dryer and TV LCD in every room

PRICE:

Single room: 220€ per night

Double room: 260€ per room per night

Room reservations of the ISU Family members into the NH must be made through the ISU Online Registration System (ORS).

For further information please contact

Ms. Chiara Zanetti

Phone: +39 055 09491825

email: milano2018accommodation@cwt-me.com





Official hotel For ISU Event Coordination Team, STSP and IMG

Royal Garden

Via Giuseppe di Vittorio, 4 20090 Assago MI

Website: http://www.royalgardenhotelmilano.com



Set in a beautiful green oasis with palm and olive trees, the hotel stands at the Assago Exit on the crossroad between Tangenziale Ovest and A7 Motorway, 300 mt away from the Assago Forum Metro Station and 100 mt away from the Mediolanum Forum.

HOTEL FACILITIES:

Free Wi-Fi connection

Parking: Private Covered Parking on site (reservation is not needed) at the cost of EUR 15 per day.

Food & Drink: Bar, Breakfast in the room, Restaurant (à la carte)

Activities: Golf course (within 3 km)

ROOMS:

Room size: 23 m²

· Bed Size(s): 1 double bed or 2 single beds

Capacity: 2 peopleTub and Shower

PRICE

Single room: 280€ per night

Double room: 310€ per room per night

Suite: 380€ per room per night

Room reservations of the ISU family members into the Royal Garden must be made through the ISU Online Registration

System (ORS). For further information please contact

Ms. Chiara Zanetti

Phone: +39 055 09491825

email: milano2018accommodation@cwt-me.com





GENERAL ACCOMODATION INFORMATION

Room reservation OF TEAMS AND OFFICIALS

Room reservations must be made through ISU online registration system (ORS, https://fms.sportresult.com/isu/). For further information, concerning hotel reservations please contact Ms. Chiara Zanetti, phone: +39 055 09491825, email milano2018accommodation@cwt-me.com

MEDIA, CHAPERONES AND SPECTATORS

CWT Meetings & Events Ms. Chiara Zanetti Phone: +39 055 09491825

email: milano2018accommodation@cwt-me.com

ROOM COSTS

The Organizing committee will pay costs for accommodation and meals for Athletes, Team Leaders, Officials and Judges in accordance with the ISU General Regulation rule 137, as well as in accordance with the Announcement for these Championships.

In general, skaters of the same gender from the same federation will share rooms with two beds. Should skaters choose to stay in single rooms, subject to availability, the member federation will pay the charges for the extra room(s).

ACCOMPANYING PERSON

Team members whose accommodations are not covered by the Organizing Committee who share a room with a team member whose accommodations are paid by the Organizing Committee may be charged 50% of the room rate.

EXTRA SERVICES. INCIDENTALS AND DAMAGES

A credit card will be required upon check in to cover incidentals as well as a security deposit. Incidental services such as external telephone, pay TV, room service, mini-bar or laundry will be blocked for all Team Members (including Athletes) if a personal credit card is not presented at the hotel front desk upon check-in. Payment for incidental services is the guest's responsibility and should be settled directly with the hotel at check-out. Each member federation is responsible for all unpaid incidentals and damages.

RESERVATION POLICY AND PROCEDURES

The deadline for hotel reservation is Oct. 2nd, 2017 for all participants.

- Each federation must pay 50% of the total hotel fees as a deposit to the Organizing Committee by Nov. 16, 2017.

 The reservations will be released if deposit is not timely received.
- The Organizing Committee will not guarantee any reservations requested after Dec. 1, 2017.





Remaining portion of the total hotel fees is due no later than the date the team leader for each federation arrives at
the Event. Payment will be accepted in the Organizing Committee's Federation booking desk located at the Holiday
Inn hotel. Cash (euros only), Visa and Mastercard will be accepted on-site for the remaining portion of the total hotel
fees.

CANCELLATION & REFUND POLICIES

	DUE DATE
Refund of 100% hotel deposit for cancellations up to	15.01.2018
Refund of 50% hotel deposit for cancellations from January 16, 2018	27.02.2018
No refund for cancellations after this date	27.02.2018
Federation to pay balance of hotel payment latest at	Registration

Note: All rooms cancelled after entry deadline by name, February 27, 2017, even if it is for rooms that the Organizing Committee is required to pay for, any cancellation fees the OC has to pay to the hotel will be invoiced to the member federation (or deducted from their refund of deposit).

The official hotel agent for the ISU World Championships 2018 is CWT Meetings & Events. All hotel payments to the Organizing Committee are invoiced and settled by the agent. All inquiries for payments and reservations please contact: Ms. Chiara Zanetti, Phone: +39 055 09491825, email milano2018accommodation@cwt-me.com

MEAL SERVICES AT OFFICIAL HOTEL

Accredited Competitors, Team Leaders and ISU Event Officials and Judges entitled to complimentary meal service provided by the Organizing Committee will receive meal vouchers.

Dining Room Location:

Holiday Inn - "Alla Bella Italia" restaurant ground floor NH Milano Congress Center – "Quadrifoglio" restaurant ground floor

Meal Prices:

Hotel Holiday Inn - 45 € Hotel NH Congress - 45 €

A limited number of meal and drink tickets will be available for purchase onsite only in the Organizing Committee's Service Room for accredited persons (except media), who are not entitled to complimentary meal vouchers. If meal vouchers or tickets are lost, new tickets must be purchased at the user's own expense.





Dining Times:

Breakfast: 06:00 - 10:00

Lunch: 11:30 - 15:00

Dinner: 17:30 - 22:00

Late Dinner: 22:30 – 01:00 (on competition days)

There will be no dinner in the Dining Room on Sunday, March 25 since there will be a Closing Banquet. Special invitations for the Closing Banquet will be issued at registration and should then be exchanged for tickets by March 22, 2017 in the Organizing Committee's accreditation room. A limited number of Closing Banquet tickets will be available for purchase onsite only until March 22, 2017 in the Organizing Committee's accreditation room by accredited Team Members, who are not entitled to a complimentary ticket, as well as by Chaperones of the Competitors. If Closing Banquet invitations or tickets are lost, new tickets must be purchased at the user's own expense.

CHAPERONES

Chaperones (a maximum of one per Skater) will not be accredited, but must purchase either an individual or an all-event ticket at full face value to enter Mediolanum Forum. Each Chaperone will receive a bus pass for the main delegation bus lines and a practice ticket to be able to attend all practices in the main arena and the practice arena. Chaperones listed on Form C 01 may pick up bus passes and practice tickets by the Organizing Committee at the Holiday Inn. Photo id will be required.





REGISTRATION AND ACCREDITATION

Accreditation for:

Competitors, Team Leaders, Team Medical Staff, Team Officials, Coaches, Assistant Team Leaders at the **Holiday Inn Assago**

Event Officials, ISU, Judges at the NH Hotel Milanofiori

Media at the Mediolanum Forum - accreditation centre

Exact operating hours to be confirmed in accordance with arrival schedule.

No accreditation will be issued without presentation of a valid passport. Forgotten, lost or stolen accreditation cards must be reported and can only be replaced in the Accreditation Room for a cash fee of € 150.00. The ISU or Organizing Committee must approve replacement accreditations.

TRANSPORTATION

ARRIVAL

All ISU Event Officials, Competitors, Team Leaders and Team Officials taking part in the Championships are requested to announce as soon as possible but not later than **February 26**, **2018**, to the Organizing Committee, the names of the airlines, flight numbers, dates and times of arrival at **Milano Malpensa (MXP) and Linate Airport (LIN)** to the official hotel. If arriving by train, the dates and time of arrival at the **Milano Centrale Train Station** should also be provided. These locations are considered as the official arrival/departure points for the ISU World Figure Skating Championships® 2018, from where a shuttle transfer will be organized. Coaches, Team Medical Staff and Chaperones are only met if they travel with the team. The detailed travel information needs to be submitted via the ISU Online Registration System (ORS).

DEPARTURE

Transportation at the conclusion of the event for Team Members entitled to complimentary departure transportation to the airport will be managed by scheduled departure shuttles and times. Each entitled Team Member's scheduled departure time from the Holiday Inn and NH Congress will be available no later than 1 day prior to departure on the transportation desk at the hotel. No changes in departure times will be allowed unless approved by the Organizing Committee.





EVENT SHUTTLES

There will be shuttle bus line between Holiday Inn, NH Congress, Mediolanum Forum and Agorà Ice Stadium and another line between IH Watt 13, IH Lorenteggio, Mediolanum Forum and Agorà Ice Stadium. An accreditation card or bus permit must be presented prior entry to the shuttle bus.

The Organizing Committee will staff an event information and transportation desk in the ground floor lobby of the hotels with the latest information on transportation and all other event information.

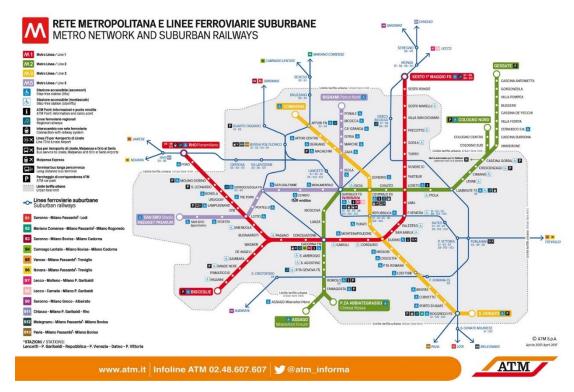
Public transportation

Milan offers several alternatives for getting from one part of the city to another. A network of buses, trams and underground railways are available to passengers. The lines of the underground railways link various parts of the city, reaching as far as the outskirts.

The most traditional means of getting around is certainly the public transport system, with overground vehicles and underground lines run by ATM (Azienda Trasporti Milanesi).

UNDERGROUND RAILWAY LINES

The underground railway lines efficiently link all areas of the city, both central or in the suburbs:



- Line 1 (red) Sesto FS Rho Fiera Milano/Bisceglie
- Line 2 (green) Abbiategrasso/Assago Gessate/Cologno
- Line 3 (yellow) San Donato Comasina
- Line 5 (lilac) Bignami San Siro Stadio





OVERGROUND URBAN AND EXTRA-URBAN LINES

The overground transport network in Milan includes more than 100 routes including bus and tram lines.

OTHER FORMS OF TRANSPORT

In addition to public transport, you can also get about by using the Taxi network, and the Car Sharing and Bike Sharing systems. Visit the Turismo Milano website for further information

https://www.turismo.milano.it/wps/portal/tur/en/milanopratica/muoversifacilmente

USEFUL INFORMATION

Climate

Temperature in March in Milano is average high (°C) +15 average low (°C) +5

Credit cards

All major credit cards are accepted in Italy. Most hotels, shops, restaurants and taxi accept VISA and Master Card. American Express, Diners Club may not be accepted in all places.

Taxes

Taxes are included in the price presented to customers/guests in shops, hotels, restaurants, etc. As of July, 2017, the general sales tax (VAT) is 22%.

Tipping

While tipping is not mandatory in Italy, it is customary in many circumstances for good service, especially in sit down restaurants, which offer table service.

Electricity

Electricity in Italy conforms to the European standard of 220V to 230V, with a frequency of 50Hz. Wall outlets typically accommodate plugs with two or three round pins (the latter grounded, the former not).

The following plugs are used:







Exchange rate

As of July 2017, 1EUR = 1.16 USD (subject to change)





ATM

ATM machines are readily available throughout the city of Milano. There is also an ATM at Mediolanum Forum.

More information

More information on things to see and do while you are in Milano can be found on the official event website,

www.milano2018.com Register for the Milano ISU World Figure Skating Championships *2018 newsletter to get all the details and information www.milano2018.com/en/contact-us/newsletter/ and follow us on Facebook, Twitter and Instragram

SCHEDULE OF EVENTS

Date	Time	Event
Monday, March 19	All day	Official Practice
Tuesday, March 20	All day	Official Practice
Wednesday, March 21	All day	Official Practice
	10:45	LADIES – Short Program
	18:00	Opening Ceremony on Ice
	18:45	PAIRS – Short Program
Thursday, March 22	All day	Official Practice
	10:00	MEN – Short Program
	18:55	PAIRS – Free Skating
Friday, March 23	All day	Official Practice
	11:00	ICE DANCE – Short Dance
	18:30	LADIES – Free Skating
Saturday, March 24	All day	Official Practice
	10:00	MEN – Free Skating
	15:20	ICE DANCE – Free Dance
Sunday, March 25	tbd	Exhibition Practice
	14:30	EXHIBITION

OFF-ICE EVENT SCHEDULE

Team Leaders Meeting

 1^{st} meeting - March 19th at 10:00

2nd meeting - March 22nd at 10:00

ISU and Judges Dinner Date

March 20, 2018 at 20:00

Closing Banquet Date

March 25, 2018 at: 20:00





EVENT TICKETS

All event tickets

All event tickets are already on sale through the ticket agency Ticketone.it. Range price is from € 291,50 - € 1.148,40 depending on seating location. All training sessions, all Competitions and the Final Exhibition are included in the all event package. For additional information concerning all event ticket, including prices and purchase, please visit the event's website http://www.milano2018.com/en/tickets/

Single event tickets

Tickets for each individual competition and Final Exhibition will go on sale in the fall of 2017 at www.ticketone.it An announcement of the date and prices will be made on the home page of www.milano2018.com and in our Social media platforms.

The Organizing Committee offers also special VIP packages, for further information, please contact Ms Veronica Valente, ticketing@milano2018.com.

VISA TO ITALY

Citizens from all countries will need a valid travel ID (passport or Schengen travel ID) and in some cases a visa to enter Italy. Please verify with the Embassy or Consulate of Italy in your country on whether you need a Visa. You can visit the Ministry of Foreign Affairs of Italy - website to obtain information: http://vistoperitalia.esteri.it/home/en

Please contact Ms. Marta Bertolli, marta.bertolli@milano2018.com, as soon as possible for a letter of Visa Invitation if needed.





ORGANIZING COMMITTEE CONTACT LIST

ENTRY FORMS
Martino Rauzi
competition@milano2018.com

VISA INVITATION Marta Bertolli marta.bertolli@milano2018.com

OC MEDIA Giorgio Ambrogi giorgio.ambrogi@milano2018.com

OC HOTEL RESERVATION
Chiara Zanetti
milano2018accommodation@cwt-me.com

OC EVENT TICKETING Veronica Valente ticketing@milano2018.com

OC SALES AND MARKETING Stefano Abram <u>stefano.abram@milano2018.com</u>

OTHER INFO info@milano2018.com

